

Adam Romanik, MSLS, BSED, MCSE, MCSA

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Professional Experience:

Red Barn Technology Group

VitalIT Support Supervisor

October 2023 - Present

- Remoted into client computers and resolved general IT issues
- Supported Windows Server, Synology, Sophos Firewall and QuickBooks issues
- Onboarded new clients
- Created documentation and knowledgebase articles
- Supervised Support Agents
- Setup and troubleshoot VMWare ESXI hosts
- Setup and troubleshoot virtual machines hosted on VMWare ESXI
- Configured and troubleshoot StorageCraft and ShadowProtect backup software and backup files
- Visited client sites for installs, maintenance and onboarding.

Harford County Public Library

June 2014-October 2023

Virtual Services Manager

- Administered Polaris Integrated Library System including planning annual upgrades and system changes.
- Supervised the ILS Librarian and Web Designer and completed employee evaluations.
- Used Adobe Photoshop, Notepad++, GIMP, PHP and html to create a new PHP based library website and update and maintain on a daily basis
- Added computers, users and devices to Active Directory
- Managed Active Directory Group Policies and settings
- Assisted users with presentations including setting up LCD projectors
- Setup and configured Dell and HP servers
- Setup and configured Microsoft Server 2012 servers for Web and VPN services.
- Used VmWare converter to convert physical servers to virtual machine images and converted VmWare files to Microsoft Hyper-V files
- Setup and maintained backups and restores for virtual servers.
- Maintained, setup and troubleshoot Linux servers
- Troubleshoot Windows server 2019, 2016, 2012, 2008 and 2003.
- Helped develop library web app and other electronic resources.
- Used web content systems such as WordPress to develop Intranet & Internet sites with integrated forms and workflows, Active Directory authentication and web-facing applications.
- Met with content teams to create and develop and update web content.
- Setup widgets to display library event content.
- Attended regional and national conferences such as LITA forum.
- Setup MySQL server and used MyPHPAdmin to administer databases.
- Attended Webinars on a variety topics including eBooks, Library apps and digital content
- Setup and used Google Analytics & Statcounter.com to track web site usage and statistics
- Created and implemented new employee Intranet portal using WordPress with Active Directory authentication and many other widgets to include external content
- Met with ILS team, Materials management, marketing committee and other teams to assist with new products and services offerings to library users.

- Created training for both library staff and patrons on using technology.
- Setup database authentication using the ILS system for patrons accessing databases both inside and outside the library system.
- Assisted with reporting monthly and annual library statistics.
- Managed PCI compliance with security audits and penetration testing
- Managed the computer department in the absence of the IT Director

San Jose State University

January 2021-Present

Adjunct Library Science Instructor

- Taught graduate level information technology classes such as Intro to computer science and web design
- Created lesson plans, classroom activities, tests, quizzes and labs and delivered this in an online format using LMS Canvas.

PennWest Clarion University

January 2017-Present

Adjunct Library Science Instructor

- Taught graduate level information technology classes to new librarians in the MLS program
- Created lesson plans, classroom activities, tests, quizzes and labs and delivered this in an online format using LMS D2L.

ITT Technical Institute

March 2015-Present

Adjunct Computer Network Instructor

- Taught information technology classes
- Created lesson plans, classroom activities, tests, quizzes and labs

Self-Employed-Computer Solutions for Less

March 2006-Dec 2021

Owner/Technician

- Hosted the computersolutionsforless.com Active Directory Integrated Domain, DNS & Exchange Server 2003 environment.
- Configured a Linux Firewall with NAT and TCP/IP port filtering.
- Traveled to client sites to update, maintain, and troubleshoot pc issues, remove spyware & viruses, configure IBM & Dell Servers, perform software installations, and setup both wired and wireless LANs.
- Setup Active Directory domains with DNS, DHCP, RRAS using both Windows 2000, 2003 and 2008 server for allowing employees VPN and remote desktop access from remote locations.
- Setup Exchange email server to host multiple domain email addresses and used Active Directory to add accounts and email addresses.
- Purchased and setup Dell servers for clients with RAID 0, 1 and 5 configurations.
- Configured Exchange to work with Microsoft Outlook to allow for calendar sharing and Outlook Web Access.
- Created, ran and repaired Cat 5 cables.
- Upgraded hardware such as memory, hard drives and DVD drives in clients' computers.
- Installed and configured operating systems, antivirus, firewalls, and Windows updates.
- Hosted over twenty web sites using Windows 2000 Server using IIS 5 and Windows 2003 server using IIS 6 including the computersolutionsforless.com site.
- Implemented group policies for desktop and user settings.

- Implemented a RAID-5 configuration with daily backup.
- Configured RRAS and remote access policies for working remotely.
- Setup and configured DHCP to automate IP addressing for client computers.
- Used VMWare converter to convert old physical servers into virtual machines and to backup servers on a regular basis.
- Hosted clients email using the MailEnable server program.
- Designed web sites for customers using Microsoft Frontpage, Adobe Photoshop, HTML, ASP, Javascript and CSS.
- Setup, designed and hosted several WordPress sites for clients. Allowed clients to update their own content and pictures.

Temple University Harrisburg

October 2013-June 2014

LAN Technician

- Created Windows 7 and Windows 8 images using Symantec Ghost and reimaged old and new computers
- Troubleshoot computer, printer and network issues
- Used Adobe Photoshop, Notepad++ and html to update and maintain the local campus web site
- Setup several WordPress sites to allow users to add and maintain content
- Added computers and devices to Active Directory
- Managed Active Directory OU for the Harrisburg campus
- Assisted users with presentations including setting up LCD projectors
- Setup and configured Dell servers
- Used VmWare converter to convert physical servers to virtual machine images
- Setup Fedora Linux and Virtual Box to run virtual machines
- Setup and troubleshoot Webex and Telecom classroom issues

McCann School of Business & Technology

January 2012-October 2013

Adjunct Computer Network Instructor

- Taught Microsoft Active Directory, Server 2008, Security Plus, Management of Information, Linux+
- Created lesson plans, labs, tests and quizzes

Randstad/Technisource

June 2009-October 2013

Help Desk Team Lead

- Answered calls and emails.
- Utilized LANDesk and SCCM to help users configure browser, firewall, Microsoft Office and computer settings to access Internet/network applications.
- Used Remedy to document calls and emails.
- Created training materials and trained new employees on client specific material.
- Created and updated knowledgebase entries.
- Ran weekly and monthly metrics meetings with client in place of manager.
- Run daily reports and create metrics weekly slide show.
- Analyzed and reviewed agents' tickets.
- Supervised between 50-55 agents.
- Interviewed and helped with hiring of new service desk agents.
- Completed quarterly and annual reviews for agents.

Kaplan Career Institute

January 2008-June 2009

Adjunct Computer Network Instructor

- Taught the following classes: Windows 2000 Server, Windows 2003 Server, Network Protocols, Linux, and Microsoft Exchange 2003.
- Created daily lesson plans, activities, and labs

Certifications:

- MCSE 2000, MCSA 2000
- PA Teaching Certificate-Library Media Specialist K-12

Education:

University of Phoenix 2016-2018

- Course work towards Masters of Information Systems Management
- Earned 18 graduate credits

Clarion University of Pennsylvania December 2012

- Masters of Science in Library Science
- ALA Accredited Program

Computertraining.com July 2004

- Attended the Microsoft and Cisco certification training class.

Clarion University of Pennsylvania May 2001

- BSED, Library Science